

THE PUBLIC LIBRARY

LITTLE ROCK • JACKSONVILLE • PULASKI AND PERRY COUNTIES • MAUMELLE • SHERWOOD

March 30, 2007

Penny Gromatzky, President
Libra-Tech Corporation
1115 Thornridge Court
Argyle, TX 76226

Dear Penny:

I want to take this opportunity to say, on behalf of the Central Arkansas Library System, how much we have enjoyed working with you and your associates over the past 17 years. It is hard to believe that it has been that long, but we have worked together on seven buildings, and two more are underway. Regardless of the products involved—shelves, desks, furniture, or end panels—we have always found them to be top notch. But more importantly, the service has never failed to be outstanding. From bidding and ordering through installation, the Libra-Tech group has always done a superb job. There have been very few problems along the way, but when there have been “issues,” you have dealt with them quickly and resolved them satisfactorily. In a perverse way, problem resolution can be best indicator of excellent service!

It has been a pleasure to work with you over the years, and I am looking forward to continuing our relationship in the years to come.

Sincerely,



Linda Bly
Deputy Director

CENTRAL ARKANSAS LIBRARY SYSTEM

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